



Please Review Documentum Remoting Layer Technical Release Note

Version 7.6 (up to 7.6.0)

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Overview

This document contains technical release notes relating to the PleaseReview 7.6 Documentum Remoting Layer, and notes for patching an existing 7.6 PleaseReview system integrated with Documentum to the latest release, if any.

PleaseReview Server 7.5.0 or later is required to apply this patch. If you are in any doubt, please contact Ideagen Limited support for guidance.

It is required that the PleaseReview system is integrated with Documentum before patching starts and the connection to the Documentum system is fully operational.

Note that this document only covers the Documentum Remoting Layer. The Documentum System Connector is covered in a separate release note. For each release of Documentum Remoting Layer, the required release of the Documentum System Connector is indicated.

It does not cover integrations into 3rd party systems such as the Generis Cara products.

Patching from a previous 7.2.1 version to the latest 7.6 version

This document describes how to patch a 7.2.1 installation of PleaseReview Documentum Remoting Layer to the latest 7.6 release. At the bottom is a history of 7.6 releases.

To patch you should download the full Documentum release from the download site. The patch process consists of simply unpacking the download to overwrite the existing server installation directory.

In this latest 7.6 release, only the Java version of the Document Remoting Layer requires patching. If you are using the Java version, proceed to download PleaseReview_Documentum_JavaRemotingLayer_7.6.0.zip from the download site. If you are using WCF version of Documentum Remoting Layer (last released version 7.2.1) there is no need to upgrade as it is compatible with PleaseReview Server 7.6.0

Note that if you are using any of our integrations and there is a new version of the integration available, you must update the integration at the same time as the server.

Before Installing

We recommend that you take a full backup of the PleaseReview installation directory before commencing the patch.

Before installing the patch, stop the TaraService from the services control panel. Note that it is not necessary to stop IIS but the web application will automatically restart (and all users will be disconnected) when the patch is installed.

Also stop any copies of AdminClient.exe. You may need to use Windows Task Manager and select "Show processes from all users" to make sure there are no instances of any of the following processes running:

- TaraService.exe
- AdminClient.exe

Installing the patch

Right click on the downloaded file and hit the "Properties" link. On the file properties page, select the "Unblock" check box and hit "OK". Note that this option may not be there in all circumstances. If it is not present, then the file is already unblocked and everything is ok.

All file paths below are relative to the installation room of the PleaseReview Remoting Layer.

The instructions below assume that no changes have been made to the files `web.config` and `app_data/dctm.logging.config` as these are the only files that can be modified.

If the files have been modified, then the changes must be noted and then merged/re-applied into the updated files.

To install, extract the PleaseReview Documentum remoting layer zip file over the top of the existing installation making sure to overwrite the existing files

Step not required Step Completed Step Failed
Date and Signature:

After Installing

Don't forget to restart the TaraService and the application pool after the files have been installed.

Step not required Step Completed Step Failed
Date and Signature:

Please Review 7.6 release history

Version	Release Date	Summary of patch
7.6.0	12 Dec 2023	Initial 7.6.0 Documentum Java Remoting Layer release: Fixed a bug that caused the function to return a null value when encountering an error (PR-31003)